

ACCESS CABLE MODEM

TC4400 Ultra-Broadband Cable Modem for above Gigabit speeds



The TC4400 is the first DOCSIS® 3.1 cable modem introduced by Technicolor offering data services beyond Gigabit speeds.

Highest Performance with DOCSIS 3.1

The TC4400 matches perfectly with the requirements of cable operators willing to propose ultimate Broadband access to their customers.

The TC4400 cable modem is fully compliant with the latest DOCSIS 3.1 specification as published by CableLabs® and is capable of delivering downstream cable speeds of up to 3.6 Gbps by using 2 Orthogonal Frequency-Division Multiplexing (OFDM) downstream channels (and up to 5 Gbps in case of 2 OFDM plus 32 Single Carrier QAM) and up to 1.5 Gbps upstream by using 2 Orthogonal Frequency-Division Multiple Access (OFDMA) upstream channels.

This enhanced and superior performance allows cable operators to propose multi-Gigabit data services to their customers through various applications, from IP connectivity to ultra-high speed internet access and gaming.

Future Proof High-Bandwidth Technology

The TC4400 can be deployed by cable operators on their current network, seamlessly integrating as a DOCSIS 3.0 cable modem offering 32 bonded downstream and 8 bonded upstream channels.

Once cable operators upgrade their network to the new DOCSIS 3.1 standard, the TC4400 supports this migration without any need of intervention at the customer premises due to some of its unique features such as:

- DOCSIS/EuroDOCSIS 3.0 backwards compatibility
- a fully integrated up to 1.2 GHz full band capture wideband tuner
- a switchable diplexer that allows to support existing band split as well as future DOCSIS 3.1 band split on the same hardware.

Advanced Security

To secure data exchange between the cable modem and the cable operators' servers, BPI+ communications privacy is used.

Easy to Use

Like all Technicolor modems and gateways, the TC4400 is an easy to use, easy to install device.

For convenience of the end user, the easy-to-access LEDs provide a clear indication of start-up sequence, operational status, and connectivity status.

Multiple integrated web pages also allow direct access to the status and settings, including privacy and security information.

Features at a Glance

- DOCSIS® 3.1 compliant
- Backward compatible with (Euro)DOCSIS® 3.0
- 2 x 2 OFDM(A) bonded channels in DOCSIS 3.1 mode
- 32 x 8 bonded channels in DOCSIS 3.0 mode
- Switchable diplexer for upstream and downstream frequency up to 204 MHz split
- Up to 1.2 GHz full band capture tuner
- Built in RF spectrum analyzer
- 2 GE LAN ports
- Dual stack IPv4 & IPv6 enabled
- Designed to meet the latest ECO standards

Technical Specifications

Hardware

Interfaces WAN
 1 F-type RF connector, external threaded
 Interfaces LAN
 2 10/100/1000 Base-T Ethernet ports

■ Buttons Reset button

Power button (depending on model)

■ Power input DC jack

■ Power supply 12 VDC, 24 W external PSU

AC Voltage 120 - 240 VAC, 50 - 60 Hz (switched mode PSU)
 Dimensions 163 x 53 x 145 mm (8.42 x 2.09 x 5.71 in.)

Operating temperature

0 - 40 °C (32 - 104 °F)

Operating humidity

5 - 95 % RH non-condensing

Storage temperature

-20 - 70 °C (-4 - 158 °F)

Cable certifications

Data
 CMTS interoperability
 Any qualified DOCSIS 3.1 CMTS
 Any qualified (Euro)DOCSIS 3.0 CMTS

RF downstream

Downstream modulation 64 - 4096 QAM
 Downstream frequency range, software selectable

DOCSIS 3.0 54 - 1002 MHz

108 - 1002 MHz EuroDOCSIS 3.0 108 - 1218 MHz 258 - 1218 MHz

Number of downstream channels

DOCSIS 3.1 2 OFDM (Euro)DOCSIS 3.0 Up to 32 bonded

Maximum downstream rates

DOCSIS 3.1 Up to 3.6 Gbps

Up to 5 Gbps with 32 SC-QAM

(Effective local network download throughput is 2×1 Gbps since limited to the maximum throughput of the available

Ethernet ports)

DOCSIS 3.0 1372 Mbps (theoretical, 32 x 42.88 Mbps)
EuroDOCSIS 3.0 1780 Mbps (theoretical, 32 x

55.62 Mbps)

■ Capture windows 1.2 GHz full band capture

■ Channel bandwidth DOCSIS 3.1 max. 192 MHz bands

DOCSIS 3.0 6 MHz EuroDOCSIS 8 MHz

■ Input signal level range -15 dBmV / + 15 dBmV

■ Input impedance 75 Ohm

RF upstream

Upstream modulation QPSK

8 - 4096 QAM

■ Upstream frequency range, software selectable

DOCSIS 3.0 5 - 42 MHz 5 - 85 MHz EuroDOCSIS 3.0 5 - 85 MHz

5 - 204 MHz

Number of upstream channels

DOCSIS 3.1 2 OFDMA (Euro)DOCSIS 3.0 Up to 8 bonded

■ Maximum upstream rates

DOCSIS 3.1 Up to 1.5 Gbps

(Euro)DOCSIS 3.0 262 Mbps (theoretical, 8 x 32.78 Mbps)
■ Channel bandwidth DOCSIS 3.1 96 MHz

(Euro)DOCSIS 3.0 200, 400, 800 kHz

1.6, 3.2 and 6.4 MHz

Output impedance 75 Ohm

Upstream spectral analyzer

Management

■ User-friendly GUI via HTTP

■ Command Line Interface (CLI)

Telnet SSH v2

SNMP v1, SNMP v2, SNMP v3Operation, Administration & Maintenance (OAM)

ITU-T Y.1731

■ Software upgrade via WAN RF connection only

Logging and alert

Network protocol

Networking

Routing modes Transparent bridging

Multiple client support 32

Class of services 16 downstream IDs
16 upstream service flows

Dual stack IP (IPv4, IPv6) TCP, UDP, ARP

ICP, ODP, ARP

TFTP, SNMP, HTTP, Telnet

Protocol filtering
 Ethernet and IP

Quality of Service

■ Traffic type prioritization DOCSIS 1.0, 1.1 compliant

■ IEEE 802.1Q classification

Queuing, policing, shaping

Security

■ Baseline Privacy Interface Plus (BPI+)

ECO design

Power control features Power reduction schemes built-in

Package contents

■ TC4400

Ethernet cable (RJ-45)

Power supply unit

Quick Setup leaflet(s) (optional)

 \blacksquare Safety Instructions & Regulatory Information booklet



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